


27th March 2024

The logo for SITE-ARC is centered within a yellow square. The text "SITE-ARC" is written in a bold, black, sans-serif font and is underlined with a thick black line.

SITE-ARC

Stiln Ltd

PRIVACY NOTICE

Document Author	
Name	Joshua Smith
Job Role/Position	Managing Director
Signature	

At Stiln Ltd, we are committed to protecting your privacy and ensuring the security of your personal information. This Privacy Notice explains how we collect, use, and safeguard your personal data when you interact with our services. Please take a moment to read this notice carefully.

- **Information We Collect**

We may collect various types of personal information from you, including but not limited to:

- Contact information (such as name, address, email address, and phone number)
- Account details (such as username and password)
- Payment information (such as credit card details)
- Usage information (such as your interactions with our website or services)
- Communication preferences

- **How We Use Your Information**

We use the personal information we collect for the following purposes:

- To provide and improve our services to you
- To process your orders and payments
- To communicate with you and respond to your inquiries
- To personalise your experience and tailor our offerings to your interests
- To send you relevant marketing and promotional materials (subject to your consent where required by law)
- To comply with legal obligations and protect our rights and interests

- **Data Sharing and Disclosure**

We may share your personal information with third parties in the following circumstances:

- With service providers and partners who assist us in delivering our services (e.g., payment processors, shipping companies)
- With our professional advisors and consultants (e.g., legal, accounting, or auditing services)
- In response to legal requests or to comply with applicable laws and regulations
- To protect the rights, property, or safety of our organisation, our users, or others
- With your consent or as otherwise disclosed at the time of data collection

- **Data Security**

We take appropriate measures to safeguard your personal information from unauthorised access, disclosure, alteration, or destruction. These measures include implementing industry-standard security technologies and procedures, regularly monitoring our systems, and training our staff on data protection principles.

• Your Rights and Choices

You have certain rights regarding your personal information, including:

- The right to access, update, or correct your personal data
- The right to withdraw consent or object to certain data processing activities
- The right to request the deletion of your personal information
- The right to receive a copy of your personal data in a commonly used format

To exercise these rights or for any questions or concerns regarding our privacy practices, please contact us using the information provided below.

• Changes to this Privacy Notice

We may update this Privacy Notice from time to time to reflect changes in our practices or applicable laws. The updated version will be indicated by the "Last Updated" date at the top of this notice. We encourage you to review this notice periodically to stay informed about how we collect, use, and protect your personal information.

• Contact Us

If you have any questions or requests regarding this Privacy Notice or our privacy practices, please contact us at:

Stiln Ltd
Carbridge Trade Centre
Stretton, DE55 6EW
sales@site-arc.co.uk
0114 289 1359

Thank you for entrusting Stiln Ltd with your personal information. We are committed to protecting your privacy and ensuring the security of your data.